

BHR CCGs

Annual report summary



**Barking and Dagenham,
Havering and Redbridge**
Clinical Commissioning Groups

Chairs' message – September 2020

Barking and Dagenham, Havering and Redbridge Clinical Commissioning Groups (BHR CCGs) had another challenging yet successful year in 2019/20. With financial directions lifted by our regulators in July 2019, we've been working hard to successfully implement our system recovery plan, while tackling the pandemic and its impact on services and local people.

We've continued to prioritise public and patient engagement, despite the challenging environment, and are delighted that we remain rated 'green' across our CCGs in this area. We thank our patient engagement forums and local Healthwatch colleagues for their invaluable contribution to this work.

Alongside our improved financial picture, there have been a number of improvements that ensure we are delivering patient-focused services that make a real difference to people's lives.

These include:

- All our GP practices are now participating in primary care networks, with high levels of clinical engagement across the area delivering improvements to the way we care for our patients.
- Our GPs and their practice staff have developed completely new ways of providing care for patients during the pandemic, as appropriate, while working hard to restore wider services and communicate these initiatives with local.
- Our urgent care initiatives have begun in both community and hospital settings to improve care and waiting times for patients.

BHR CCGs continue to build on a strong track record of partnership working, with a shared management structure across the three CCGs.

We continue to strengthen partnership working at a strategic level, working with the other four CCGs in north east London as part of the North East London Commissioning Alliance (NELCA) and with all our health and care partners in the East London Health and Care Partnership (ELHCP).

We continue to work closely with the NELCA accountable officer Jane Milligan as well as with our managing director, Ceri Jacob who brings her stakeholder relationship management and strategic expertise to the heart of the CCGs.

Despite the challenge of Covid-19, we continued to work together on strategic planning as well as commissioning, taking a joint approach to issues like primary care and the development of the BHR integrated care system (ICS), which includes all local health and care organisations and will remain the priority focus for our work going forward.

We, the three BHR CCGs' chairs, remain close allies and colleagues and continue to work well together, taking regular time together to address issues that affect all our communities and spread best practice across our patch. We thank our GP colleagues, staff, NHS and local authority partners, patient and Healthwatch representatives and voluntary sector colleagues for your continued support during the year and into this most challenging of times.

For more information on any of this work, or just to find out more about the CCGs you can visit our websites:

www.barkingdagenhamccg.nhs.uk

www.haveringccg.nhs.uk

www.redbridgeccg.nhs.uk

Dr Jagan John
Barking and Dagenham
CCG Chair



Dr Atul Aggarwal
Havering CCG Chair



Dr Anil Mehta
Redbridge CCG Chair



Highlights of the past year

- Our integrated system financial recovery plan was signed off by regulators – the first in London.
- We delivered a financial surplus by continuing to make the best use of every public penny we spend.
- Financial directions were lifted after two years in July 2019.
- We have strengthened our relationships with our stakeholders, including the local authorities scrutiny committees.
- We have strengthened our patient engagement function, reaching out to a large number of additional community and patient groups across BHR, while moving our patient engagement forums online during the pandemic.
- Our CCG members were at the forefront of the primary care response to the pandemic, with many of our CCG staff also taking a leading role including volunteering for frontline roles to support the collective effort.
- GPs have developed and produced their own diabetes videos in community languages.
- All of our GPs are now working as part of primary care networks.
- We have seen an increase in the number of GP practices rated 'Good' by the Care Quality Commission.
- We've seen a 14% increase in completed Learning Disability health checks.
- More than 4,000 patients in Redbridge receiving personalised care and case management of their frailty and associated conditions (such as dementia or falls).
- We continue to plan for a new healthcare facility on the site of the old St George's Hospital in Hornchurch.
- We've seen another increase in patients receiving high-quality care for atrial fibrillation – with Redbridge being the most improved borough in London.
- In Barking and Dagenham, on the back of our award-winning diabetes work last year, the Diabetes Quality Improvement project continues to positively impact the quality of care, and more importantly the lives of our patients.

- Our staff have made themselves at home and are working effectively from our CCGs' new centralised HQ in Romford.

Financial performance

Last year BHR CCGs delivered a £12.4m surplus which was £1.5m higher than the original target set by NHS England/Improvement. To help achieve this, the CCGs along with our NHS provider colleagues have been implementing the financial recovery plan which aims to deliver financial balance across the BHR system and transform services for local people.

In July 2019 the legal financial directions imposed on the CCGs by our regulator NHS England/Improvement were lifted.

